JOMOO

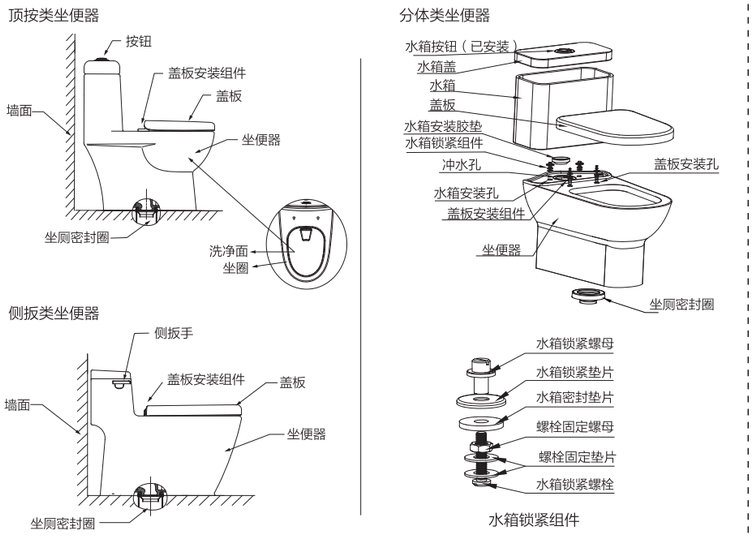
坐便器安装说明书

说明：
1、请将说明书交于最终用户；
2、安装前请仔细阅读本说明书；
3、请根据相关步骤进行安装，避免由于安装不当导致不必要的损失；
4、说明书中的产品及零配件图示仅供参考，请以实物为主；
5、说明书中包含安装、维护和保养信息；
6、资料均以印刷时所有的最新产品情况为基础，本公司保留随时更改产品特性、包装或供应情况的权利，恕不另行通知；
7、宣称具有抗菌性能的产品，主要是指依JC/T 897-2014 标准检测坐便器洗净面和坐圈的釉面对大肠杆菌、金黄色葡萄球菌具有抗菌作用。

用户需自备的工具：活动扳手　水平尺　卷尺　十字螺丝刀　一字螺丝刀

用户需自备的部件：进水管（*若有配置角阀和软管则无需自购）

安装总图：所含配件参考出厂装箱清单



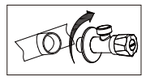
一、安装环境

1、安装前卫生间墙、地砖应已完成施工且预留给排污管路。
2、排污管的位置应符合所购坐便器要求的安装位置。
3、务必清理管路及安装面中的杂物，以免造成堵塞和漏水。
4、若建筑物带排污管已带有S弯，又选用安装带S弯的坐便器,会造成双S弯憋气影响冲水，为保证冲洗效果，建筑物排污管带有S弯的，安装时要在密封圈处开一小口进行泄压或不建议配套虹吸式坐便器。
5、进水管给水压力要求：0.05MPa-0.6MPa。

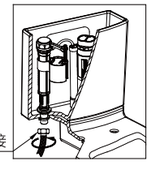
二、连接快开角阀及编织软管的安装

⚠ 水箱配件在出厂时已经安装好，请不要调节里面的配件，如果私自调节可能会导致冲水效果不好。

1、将快开角阀装进供水管道接头内。

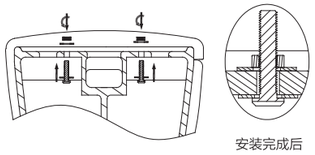


2、将编织软管（不带过滤网一端接头）旋入进水阀螺纹接头。（注意：不可用力过猛，否则可能损坏进水阀接头，导致漏水）

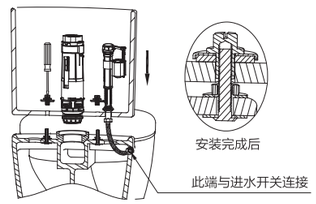


*若是客户自购角阀和软管同样按照以上安装方式。

3、水箱的安装（仅限分体坐便器）
①、将螺栓固定垫片套入水箱锁紧螺栓，再将水箱锁紧插入坐便器上的水箱安装孔中，再套入一个螺栓固定垫片，用扳手旋紧螺栓固定螺母，使水箱锁紧螺栓固定不动。

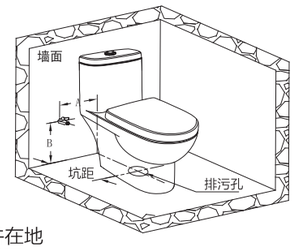


②、将安装胶垫贴于水箱排水口处，压紧水箱，使水箱与坐便器冲水口密封，将套好水箱锁紧垫片和水箱密封垫片的水箱锁紧螺母旋入水箱锁紧螺栓。调整水箱，旋紧水箱锁紧螺母。

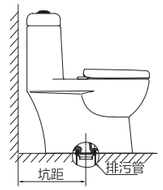


三、坐便器的安装

1、安装位置的确认
请确认地面坑距与产品坑距是否吻合。
在安装坐便器时请将水箱盖卸下，防止水箱盖跌落损坏。
• 坑距：是指完成墙面到地面排污孔中心的距离。
• A：是指供水开关到地面排污孔中心线的距离，约为200mm~250mm。
• B：是指进水开关到地面的距离，约为150mm。

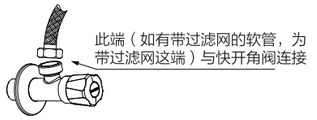


2、安装
①、安装产品前请先将产品排污口与地面排污口对齐，并在地面用笔沿产品底部外边缘整圈做记号，后将坐厕密封圈（蜡封）贴于坐便器的排污口，按照所标记的记号进行对齐压紧，压紧后坐便器不应晃动。
②、在坐便器底部周围均匀地涂上防霉硅胶，使之更稳固。（注意：涂抹防霉硅胶后，需将多余的硅胶用干布清理掉，以防影响美观，并放置24小时以上使其硬化）
*客户可根据自身需求，加装地脚螺栓，加装时需注意不要打破防水层。



四、编织软管与快开角阀的连接

1、连接编织软管前，先打开快开角阀确保管路里的砂石，碎屑及铁锈冲洗干净。
2、将编织软管旋入快开角阀螺纹接头。



五、坐便器试冲

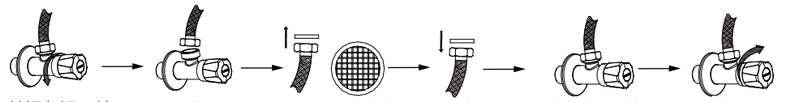
产品安装好，进行试冲确认并检查是否漏水。

六、盖板的安装

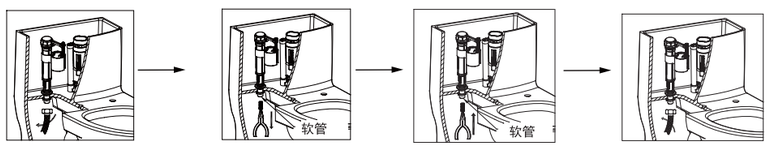
按照盖板安装说明书进行安装和保养。

七、配件的保养

1、编织软管的保养
*此步骤仅限于配有过滤网的软管的产品
因为水质问题，编织软管使用一段时间后，可能会堵塞过滤网导致进水缓慢或不能进水，请按如下方法定期清理编织软管内的过滤网垫片。



2、进水阀的保养
因为水质问题可能会堵塞过滤网导致进水缓慢或不能进水，请按如下方法进行保养。



3、按钮（扳手）的保养
①、在使用过程中应避免按钮（扳手）与硬物接触，避免按钮（扳手）表面划伤。
②、按钮（扳手）上有脏污时，请用柔软的布轻轻擦干。

坐便器使用须知

1、由于水质问题可能造成矿物质积聚、结垢发黄、冲洗功能下降，均属正常现象，建议每星期遵照坐便器清洁剂使用说明进行清洗。
2、请不要将塑料袋、碎布条、剩菜剩饭等有可能导致管道堵塞的物件丢入坐便器，防止冲水管道堵塞。
3、坐便器双档冲水装置，在大便后请确保按大档按键冲水，切不可大小档按键同时按，否则可能会出现冲洗不良情况。
4、包装箱上重量仅供参考，实际重量以实物为准。
5、保养时移动水箱盖需注意防范滑落损伤。
6、不能使用烈性或腐蚀性清洁剂和尼龙刷或者百洁布之类的用品清洗，否则会损害坐便器的表面。
7、为保证更好的使用体验，使用盖板时请将盖板充分打开（建议打开角度不小于100°）。
8、使用坐便器后或长时间不使用时，请盖上马桶盖。
9、本公司坐便器产品水效等级符合GB 25502 坐便器用水效率限定值及用水效率等级的要求，坐便器水效等级指标如下表：

坐便器水效等级	1级	2级	3级
坐便器平均用水量	≤4.0L	≤5.0L	≤6.4L
双冲坐便器全冲用水量	≤5.0L	≤6.0L	≤8.0L
注：每个水效等级中双冲坐便器的半冲平均用水量不大于其全冲用水量最大限定值的70%			

（注：您所购买产品的用水量及水效等级以产品上标识的用水量、水效等级为准）

⚠ 警告

1、禁止使用任何水泥安装，禁止使用环氧树脂胶剂安装，对所有因水泥安装引起的坐便器破裂本公司恕不负责。
2、请在0℃以上使用本产品。
3、禁止撞击陶瓷，以防破损漏水、移位、侧翻、人身伤害等情况发生。
4、禁止站在盖板上或座圈上使用，以防盖板开裂、产品侧翻损坏、人员摔倒等意外伤害发生。
5、禁止倒入新闻纸、纸尿垫、妇用卫生巾、湿纸巾、化妆棉等易堵塞物品。
6、禁止随意的移动或改变产品安装使用状态，若需要移动时请专业人士进行处理，以免造成不必要的伤害。
7、禁止幼儿在非成人指引监护下使用。

常见故障识别

序号	故障	原因分析	解决方法
1	盖板松动	支座未锁紧	重新锁紧支座
	盖板无缓降	缓降机构损坏	更换或咨询售后客服
2	便器堵塞	排水管内有异物	清除排水管内异物
3	不止水	排水阀阀体的密封面脏	清洗排水阀密封面
		进水阀密封面脏	清洗进水阀止水胶垫
		进水阀浮筒被卡在水箱内壁上	调整进水阀浮筒的位置
		排水阀没有拧紧	重新安装排水阀
		排水阀拉链或按杆长度不适合	调整排水阀的拉链长度或按杆长度
		进水压力过大导致进水阀破损	更换进水阀后同时调小进水角阀
4	水箱部漏水	进水阀的螺母没有拧紧	拧紧进水阀螺母
		进水角阀的连接松动	拧紧进水角阀
		编织软管松动	拧紧编织软管
5	进水速度慢或不进水	软管过滤网堵塞	清理过滤网
		进水阀过滤网堵塞	
		水压小	给水压力最小应达到0.05MPa以上
6	冲水无力	喷射孔结垢导致孔径变小	清除喷射孔的结垢物
		水量过少	排除水箱内占用水容量的异物
			咨询售后客服进行水量调整

JOMOO
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内部追溯码 1606700023-003　版次：1.0

JOMOO

Toilet Installation Instructions

Notes:

1.Please leave the instructions for the end-user;
2.Please read the instructions carefully before installation;
3.Please install according to the relevant steps to avoid unnecessary losses due to improper installation;
4.Please prevail in kind for the illustrations of the products and components in the instructions are for reference only;
5.The instructions include installation, care and maintenance information;
6.The information is based on the latest product conditions at the time of printing. The company reserves the right to change product characteristics and packaging at any time without prior notice;
7.The products claimed to have antibacterial properties mainly refer to the products tested according to JC / T 897-2014 standard to have antibacterial activities against Escherichia coli and Staphylococcus aureus.

Tools needed by user:

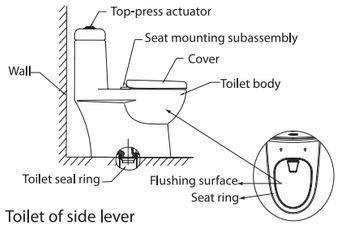
Adjustable wrench Level Scissors Tape measure Cross screwdriver Straight screwdriver

Part not included in the package:

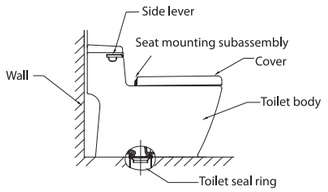
Water inlet pipe (*No needed if the corner and braided hose are supplied)

Assembly drawing: Find the parts with the Parts List

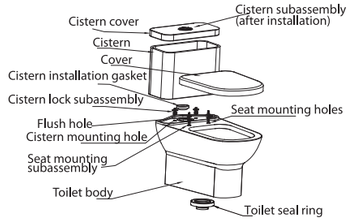
Toilet of top-press activation

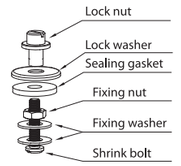


Toilet of side lever



Two-piece toilet





Cistern lock subassembly

1>.Installation conditions

①.Before installation, the wall and floor tiles of the washroom should be completed and reserved for water supply and drainage pipes.
②.The location of the drainage pipe should meet the installation position of the toilet.
③.Be sure to clean up the debris in the pipeline and the installation surface to avoid causing blockage and water leakage.
④.If the drain pipe of the building has S-bend, and the toilet with S-bend is installed, it will cause double S-bend to hold air and affect flushing. To ensure flushing effect, if the drain pipe of the building has S-bend, a small opening shall be opened at the sealing ring for pressure relief or the matching siphon toilet is not recommended
⑤.Water supply pressure requirement: 0.05MPa~0.6MPa.

2>.Installation of corner and braided hose

⚠ Please do not adjust the parts inside the cistern if they had already been installed.Any adjustment may cause bad flushing efficiency.

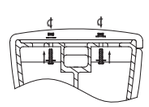
1.Install the corner to the water supply pipe.



2.Screw the braided hose (the joint without filter) into the threaded connector of the corner. (Note: Do not use excessive force, otherwise the corner connector may be damaged and cause water leakage)

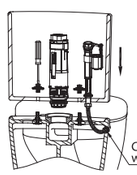
* Follow above installation if customer purchased corner and hose by themselves.

The joint without filter connects with the corner



After installation

3. Installation of cistern (Only for two-piece toilet)
①.Put the bolt fixing washers into the locking bolts, then insert the cistern into the cistern mounting holes on the toilet, and then insert the bolt fixing washers. Use a wrench to tighten the bolt fixing nuts to lock the cistern.



②.Attach the gaskets to the cistern outlet , press the cistern tightly, so that the cistern and the toilet flush hole are sealed, screw the lock nuts with washers and sealing gaskets into the cistern lock bolt . Adjust the cistern and tighten the cistern lock nut.

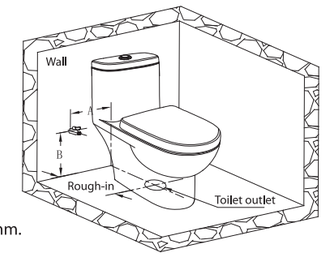


After installation

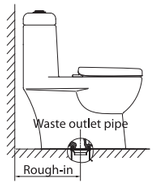
Connect this end with water supply valve

3>.Installation of toilet body

1.Conform the installation location
Please conform the rough-in distances of the floor and product are coincided.
Please remove the cistern cover while installing to prevent the cover from falling and being damaged.
*Rough-in: distance between wall to the centre of toilet outlet on the floor.
*A: distance between water supply valve to the centre of toilet outlet, roughly 200-250mm.
*B: distance between water supply switch to floor,roughly 150mm.

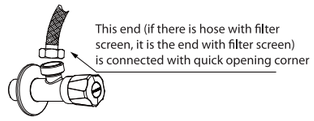


2. Installation
①.Before installing the product, please align the waste outlet with the drainage pipe on the floor， and mark the entire circle along the outer edge of the bottom of the product with a pen on the floor, and then attach the toilet flange to the waste outlet. Align and press according to the marked lines. The toilet should not shake after pressing.
②.Apply the silicon sealant evenly around the bottom of the toilet to make it more stable. (Note: After applying the silicon sealant, clean the excess sealant with a dry cloth to prevent it from affecting the appearance, and let it harden for more than 24 hours)
* Customers can install the anchor bolts according to their own needs. Be careful not to break the waterproof layer of the washroom when installing.



4>.Connection of braided hose and corner

1. Before connecting the hose, open the corner to ensure that the sand, debris and rust in the pipeline are washed away.
2. Screw the hose (the joint with filter) into threaded connector of the corner.



5>.Checking the flush

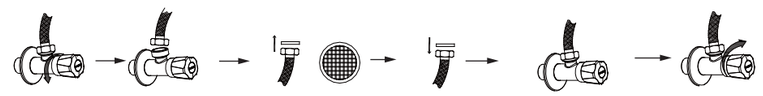
Flush several times and check for leaks after installation.

6>.Cover installation

Install and maintain according to the cover plate installation instructions.

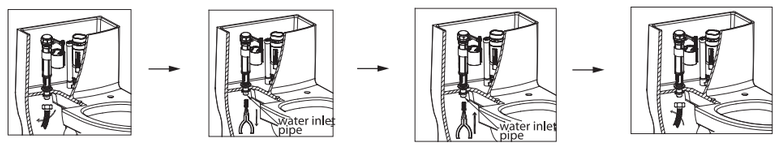
7>.Maintenance of the parts

1. Maintenance of the braided hose
*Only for braided hose wiht filter
The water may enter slowly even stop because the impurities in water cause the filter block after using for a period of time. Please clean the filter regularly as follows.



Close the corner Loosen the connector Remove the filter to clean Put the filter back Connect the hose to the corner Turn on the corner

2. Maintenance of inlet valve
Due to the water quality, the filter inside the inlet valve may be blocked and the water may enter slowly or stop . Please clean it as follows.



Close the corner, loosen the connector Remove the filter to clean with nipper plier Put the filter back and tighten the hose nut Turn on the corner

3.Maintenance of button(lever)
①.Avoid touching with hard objects during usage in case of scratch.
②.Please gently dry the water drop with soft cloth.

User notes

1. Due to the bad water quality, it may cause mineral accumulation, scaling and yellowing, and reduced flushing functions. Those are normal, and it is recommended to clean with toilet detergent weekly.
2. Please do not throw plastic bags, rags, leftovers, and other items that may cause pipe clogging into the toilet to prevent the flushing pipe from being blocked.
3. The toilet with double flush device, please make sure to press the large button to flush after stooling. Never press both buttons at the same time.
4. The weight on the box is for reference only. The actual weight is subject to the actual product.
5. When moving the cistern cover during maintenance, pay attention to avoid slipping damage.
6. Do not use strong or corrosive detergent and goods such as nylon brushes or scouring pad , otherwise the surface of the toilet will be damaged.
7. To ensure better use experience, please fully open the toilet seat while using (recommended opening angle is not less than 100 °).
8. After using the toilet or not using for a long time, please keep the toilet seat covered.
9. The water efficiency rate of the products comply with the requirements of GB 25502 The Water Consumption Efficiency Restricted Value and Water Efficiency Rate of Toilets. The water efficiency rates of toilets are as follows:

Water efficiency rating of the toilet seat	level 1	level 2	level3
Average water consumption of the toilet seat	≤4.0L	≤5.0L	≤6.4L
Full flush water consumption (Dual-flush toilet)	≤5.0L	≤6.0L	≤8.0L
Note: The average water consumption of half flush at each level should not be greater than the 70% of the full flush.			

(Note： The water consumption and water efficiency level of the product you purchased are subject to the water consumption and water efficiency rate marked on the product.)

⚠ Warning

1. It is forbidden to use concrete or epoxy resin adhesive for installation, and JOMOO will be not responsible for all ruptures caused by incorrect installation.
2. Please use this product above 0 °C.
3. It is forbidden to hit the ceramic body to prevent damage, leakage, displacement, rollover, and personal injury.
4. It is forbidden to stand on the toilet seat to avoid accidents such as cracking of the cover, product damage or overturning, or personal falling.
5. It is forbidden to throw newsprint, diaper pads, women's sanitary napkins, wet paper towels, cotton pads, etc. into the toielt bowl.
6.It is forbidden to move or change the installation and use condition of the product at will. If you need to move it, please handle it with professionals to avoid unnecessary injury.
7. It is forbidden for young children to use under the supervision of non-adults.

Troubleshooting Guide

No.	Symptoms	Caused by	Recommended Action
1	Cover loosening	Bracket is not locked	Tigten the bracket
	Cover without slow falling	Slow falling parts are damaged	Replace or consult after-sales customer service
2	Clogged toilet	Some clogs are in the trip	Remove the clogs in the trip
3	Flush device can't stop flowing	The sealing surface of outlet valve is dirty	Clean the sealing surface of outlet valve
		The sealing surface of inlet valve is dirty	Clean the water stop rubber pad of inlet valve
		The float is stuck on the inner wall of the cistern	Adjust the position of the inlet valve float
		The outlet valve is loose	Reinstall the outlet valve
		The length of outlet valve chain or push rod is not suitable	Adjust the length
		The inlet valve is damaged due to excessive water pressure	After replacing inlet valve, reduce the water pressure
4	Leakage in cistern	The nut of inlet valve is loose	Tighten the nut
		The connection to corner is loose	Tighten the corner
		The braided hose is loose	Tighten the braided hose
5	Long cistern fill cycle or no filling	Clogged filter in braided hose	Clean the filter
		Clogged filter in inlet valve	
		Low water pressure	Keep water pressure more than 0.05 Mpa
6	Poor flush	Fouling of spray holes leads to smaller flush holes	Remove fouling from flush holes
		Too little water	Remove debris from the cistern
			Ask for after-sales customer service to adjust the water volume

JOMOO

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